

Last Updated on 11th May 2018. This Privacy Policy is effective immediately for Users after that date.

Creative Global ("we," "us,") respect your privacy and are committed to protecting it through our compliance with this Privacy Policy. This policy describes:

- **The types of information that we may collect from you when you access or use our Website – [www.creativeglobal.events](http://www.creativeglobal.events) ; or interact with us; and**
- **Our practices for collecting, using, maintaining, protecting and disclosing that information.**

This policy applies only to information we collect through our Services and in the electronic communications sent through or in connection with our Services.

## **DEFINITIONS**

### **User**

"User" or "you" or "your" refers to you, as a user of our Services. A user is someone who accesses or uses our services and includes other persons jointly participating in using our Services.

### **Content**

"Content" will include (but is not limited to) images, photos, audio, video, location data, 'nearby places', and all other forms of information or data.

Creative Global qualifies as a Data Controller under the Regulation (EU) 2016/679 of The European Parliament and of The Council of 27 April 2016 (General Data Protection Regulation (the "GDPR")). As such, we aim to comply with all legal obligations which the GDPR implies on Data Controllers.

Creative Global may use personally identifiable information – like your name, e-mail address, address, telephone number, etc., which are subject to the terms of this Privacy Policy. We, and we suppose you too, do not tolerate spam. We will therefore never sell, barter, or rent your email address to any unauthorised third parties.

## **1. WHAT INFORMATION DO WE COLLECT FROM OUR USERS?**

Creative Global may collect and use information of and regarding its Users. We collect only data which is essential to our operations and enables us to provide you with better user experience.

The information, through which the person may be identified, may include data, which the User voluntarily enters, uses or provides when using the Services of Creative Global. Creative Global collects and uses the information for the purposes, outlined in this Privacy Policy, as well as to offer new services to the User, offer information on existing services or to familiarise him/her with new functionalities on the Website.

## **2. HOW WE GATHER INFORMATION FROM USERS?**

How we collect and store information depends on the activities in which you elect to participate and the services provided. For example, you may be asked to provide information when you register for access to certain Information and Services. Like most Websites, Creative Global also collects information automatically and through the use of electronic tools that may be transparent to our visitors and Users. For example, we may log the name of your Internet Service Provider.

### **3. WHAT WE DO WITH THE INFORMATION WE COLLECT?**

We use information held about you in the following ways:

- To ensure that content from our site is presented in the most effective manner for you and for your computer.
- To provide you with information or services that you request from us or which we feel may interest you, where you have consented to be contacted for such purposes.
- To carry out our obligations arising from any contracts entered into between you and us.
- To allow you to participate in interactive features of our services, when you choose to do so.
- To notify you about changes to our services.
- We may also use your data to provide you with information about services which may be of interest to you and we may contact you about these.

We will retain the information we collect from you for a period of ten years. After the expiry of this period we undertake to delete any information we have collected from you.

Aggregate information and information that does not personally identify you, may be used in many ways. For example, Creative Global may combine information about your usage patterns on the Website with similar information obtained from other users to help enhance our site and Services (e.g., to learn which pages are visited the most or what features Users find the most attractive). This information does not include any information about you and does not allow anyone to identify you individually. We may use personally identifiable information, collected on the Website, to communicate with you about your registration and customisation preferences; our Terms of Service and Privacy Policy; services and products offered by or through the Website; and other topics we think you might find of interest. Personally identifiable information collected Creative Global may also be used for other purposes, including but not limited to Website administration, troubleshooting, processing of e-commerce transactions and other communications with you. Certain third parties who provide technical support for the operation of our Website may have access to such information. We will use your information only as permitted by law. We may also disclose your information in response to a court order, at other times when we believe we are reasonably required to do so by the applicable law, in connection with the collection of amounts you may owe to us, and/or to law enforcement authorities, whenever we deem it appropriate or necessary. Please note we may not provide you with notice prior to disclosure in such cases.

### **4. RIGHT OF CONSENT WITHDRAWAL**

You may withdraw your consent for collecting your personal information at any time. To do so, please contact us at [data@creativeglobal.co.uk](mailto:data@creativeglobal.co.uk).

## **5. CHANGE OR REVIEW OF INFORMATION**

If you would like to review, change or delete personal data we have collected from you or you had submitted or permanently delete your account, please contact us.

For more information regarding the termination or deletion of your information, please refer to Section 9: Termination of this Privacy Policy.

## **6. ACCESSING & CORRECTING YOUR PERSONAL INFORMATION.**

We take reasonable steps to accurately record the personal information that you provide to us, as well as any subsequent updates.

We encourage you to review, update, and correct the information that we maintain about you. You may request that we delete data about you that is inaccurate, incomplete, and irrelevant for legitimate purposes, or is being processed in a way which infringes any applicable legal requirements.

## **7. SECURITY: HOW WE PROTECT YOUR INFORMATION?**

We have implemented appropriate measures in the form of various technical, physical and other means, including, but not limited to measures regarding the security of our electronic systems and databases, locks, and fire extinguishing systems. These means aim at improving the integrity and security of the personal information that we collect and maintain. However, please be advised that even the best security measures cannot guarantee the full elimination of all risks. If we learn of any violation, breach or danger to our security systems breach, then we will attempt to notify you electronically so that timely and appropriate protective steps can be taken. Apart from informing you via e-mail, we may post a notice through the Website if a security breach occurs.

Your personal data safety is of utmost importance to us. We review and strive to improve our security measures on a regular basis.

If we detect a breach of our security measures, which has the potential of harming you as individual we will notify you without undue delay.

## **8. CONTROLLING YOUR PERSONAL DATA**

Other Users may be able to identify you, or associate you with your account, if you include your personal information in any content you post or make publicly available.

If you have any questions regarding the ways you can control your personal data, please contact us at [data@creativeglobal.co.uk](mailto:data@creativeglobal.co.uk).

## **9. TERMINATION**

As mentioned, you may at any time review or change the personal information we maintain about you by contacting Creative Global. Upon your request, we will delete your contact information and personal data from our active databases.

This Privacy Policy is effective until terminated by either party. If you no longer agree to be bound by this Privacy Policy, you must cease the use of Creative Global services. If you are dissatisfied with Creative Global, or any of these terms, conditions, and policies, your sole legal remedy is to discontinue using the services. Creative Global reserves the right to terminate or suspend your access to and use of the services without notice, if we believe, in our sole discretion that such use is in violation of any applicable law, or harmful to our interests or the interests of another person or entity, or where Creative Global has reasons to believe that their use is in violation of this Privacy Policy or the Terms of Use.

## **10. CHILDREN'S PRIVACY**

Creative Global does not knowingly collect personal information from children under the age of 13. If we learn that we have personal information on a child under the age of 13, we will delete that information from our servers. Creative Global encourages parents to go online with their kids.

## **11. CHANGES TO THIS POLICY**

Creative Global reserves the rights to change this Privacy Policy at any time. Please check this page periodically for changes. Your use of the services after any such amendment or change in the Privacy Policy shall be deemed as your express acceptance to such amended/changed Privacy Policy and an assent to be bound by such changed/amended Privacy Policy. Information collected prior to the time any change is posted will be used according to the rules and laws that applied at the time the information was collected.

## **12. GOVERNING LAW**

This Privacy Policy and the use of the Website are governed by the laws of United Kingdom. The parties undertake to first try to resolve the dispute with by negotiation. If the parties fail to reach an amicable resolution through negotiation, Creative Global agrees to submit the dispute to the competent Court of United Kingdom.

## **13. COPYRIGHTS**

The copyrights of our Website are the property of Creative Global.

Texts, graphics and photographs visible on the Website are the object of copyright and are part of the intellectual property of Creative Global. Those may not be reproduced, used, presented or represented without an explicit written permission by Creative Global. Any distribution of files, obtained by the Users under the Terms and Conditions of the Website, or of parts of such files, constitutes a violation of the relevant intellectual property protection laws and is prosecuted by the law.

Nothing contained on this Website may be interpreted as granting a license or right of use as a trademark without the prior explicit written consent of Creative Global.

## **14. MISCELLANEOUS**

Creative Global is controlled, operated and administered entirely within United Kingdom.

If you are accessing the Creative Global Website from another jurisdiction, please be advised that you are transferring your personal information to Creative Global in United Kingdom and, by using the Website, you consent to that transfer and to abide by the applicable laws concerning your use of the Website and your agreements with us.

This statement and the policies outlined in this Privacy Policy are not intended to and do not create any contractual or other legal rights in or on behalf of any third party.

Creative Global may provide a translation of the English version of the Privacy Policy into other languages. You understand and agree that any translation of the Privacy Policy into other languages is only for your convenience and that the English version shall govern your rights and responsibilities. In case there are any inconsistencies between the English version of the Privacy Policy and its translated versions, the English version of the Terms shall prevail.

## **15. CONTACT**

If you believe Creative Global does not adhere to this Privacy Policy, in order to address a question, to resolve a complaint regarding the Website or the Creative Global, or to receive further information regarding the Services, please contact Creative Global via email at [data@creativeglobal.co.uk](mailto:data@creativeglobal.co.uk).